

Qualifications Catalogue



Qualifications

BIIAB NCPLH Level 2 National Certificate for Personal Licence Holders

- The market-leading personal licence holder qualification (NCPLH) and the industry's choice
- There are over 600 BIIAB Approved Centres in 6,000 locations in the UK
- 24 hour turnaround of results
- Handbook explains licensing law in easy to understand English
- Workbook contains fun exercises to make the information come to life
- One 40 question multiple-choice exam.

BIIAB Level 2 Award for Music Promoters

This qualification has been given a massive thumbs up by some of the top names in the industry.

Award in Assessment of Licensed Premises (Social Responsibility)

- A 3-unit qualification for prospective assessors of recognised award schemes such as Best Bar None or other recognised award schemes
- The AALP(SR) promotes best practice and consistency of assessment approach

Award in Beer and Cellar Quality

- Designed to help candidates ensure that their beer is consistently served in an optimum condition - which aims to increase sales and decrease wastage
- Covers every aspect of real ale from deliver to serve
- Can be taken as a standalone qualification or as part of induction training

Award in Conflict Management

- Helps staff to avoid and manage conflict within their work environment
- Designed in conjunction with conflict management specialists in the licensed retail sector

Award in Customer and Drinks Service (Licensed Hospitality)

- Provides candidates with the knowledge required to achieve a high standard of customer and drinks service when working in a bar
- Supported by an easy-to-follow workbook

Award in Jersey Licensing Law

- For everyone wishing to apply for an alcohol licence or working in the licensed retail industry on the island of Jersey
- Enables candidates to understand The Licensing (Jersey) Law 1974

BIIAB Accredited Maybo Physical Intervention Programme

- Recognises the need for staff performing higher risk roles such as door supervision to be taught safer methods of physical intervention to improve staff and customer safety
- Developed with

Level 1 Award in Responsible Alcohol Retailing

- Demonstrates commitment to responsible alcohol retailing • Enables those who successfully pass to act within the law and to support the designated premises supervisor to retail alcohol responsibly on their licensed premises

Level 1 Award in Alcohol Awareness

- Developed in response to the Government initiative to raise awareness of alcohol issues with children and young adults • A key part of the ground-breaking 'BII Schools Project' • Educates and informs both children and adults about the social, economic, career and health impacts of alcohol • Covers the importance of the licensed retail sector to the local and national economy.

Level 1 Essentials of Catering Award

- Designed for anyone new to working in a commercial kitchen • Covers key areas including basic knife skills, food preparation, sandwich making, food presentation, personal hygiene & work clothing • Complement other induction and essential training, such as health and safety, food hygiene, and HACCP • 1st in a suite of 3 BIIAB catering qualifications

Level 2 Award in Cooking Theory and Practice

- Provides basic knowledge and skills necessary to plan, prepare and cook meals in a commercial kitchen or catering environment • Subjects covered include cooking methods, making soups, stocks and sauces, presentation, menu planning • For those with some kitchen experience and/or BIIAB Level 1 Essentials in Catering Award • Practical workbook supports learners

Level 2 Introduction to Licensed Retail Operations

- Designed for those new to running, or looking to run, licensed retail premises • Covers the areas of management responsibility that are essential to run a licensed retail business successfully • Including: stock control, employment law, financial management, marketing and merchandising, staff recruitment & training

Level 2 National Certificate for Designated Premises Supervisors

- Designed for those responsible for the day-to-day management of licensed premises and who, in line with the Licensing Act 2003, provide the single point of accountability for those premises • Addresses the practical day-to-day issues involved in running a licensed premises

Level 2 National Certificate for Licensees (Drugs Awareness)

- Provides licensed retailers and managers of all types of licensed premises with an awareness of the illegal drugs scene • Covers operational guidelines to help prevent drug problems arising and also tactics to enable licensed retailers to deal with such problems, should they arise

Level 2 National Certificate for Licensing Practitioners

- Developed in conjunction with Local Authority Co-ordinators of Regulatory Services (LACORS) • Designed for Local Authority licensing officers, and those responsible for the administration of the Licensing Act 2003 • Ensures those involved in the review and approval of personal and premises licences are aware of their roles and practice under the new law and the associated Guidance and Regulations

Level 2 National Certificate for Licensing Practitioners (Gambling)

- Enables Licensing Enforcement Officers with industry and licensing experience, working within Local Authorities to become proficient on the enforcement of the Gambling Act 2005 • Gives an in-

depth understanding of the law in relation to:
personal licenses, premises licenses, operating licenses

Level 3 Advanced Certificate in Licensed Hospitality

- Part of the BIIAB Profitable Business Portfolio (PBP) and awarded on completion of the 3 core units
- The 3 core units are: Profit & loss and budget control; Understanding your market; Motivating your team
- PBP is a professional development programme for experienced licensed retailers and key staff who want to improve their skills

Level 3 Diploma in Licensed Hospitality

- Part of the BIIAB Profitable Business Portfolio (PBP) and awarded on successful completion of 4 units in addition to the 3 core units achieved for the BIIAB Level 3 Advanced Certificate in Licensed Hospitality
- PBP is a professional development programme for experienced licensed retailers and key staff who want to improve their skills

Level 3 Profitable Business Portfolio

- A professional development programme aimed at experienced licensed retailers
- The portfolio comprises units which address a range of management and business skills vital to licensed retailing
- Widely recognised for making a huge difference to the turnover and profitability of candidates' businesses

National Certificate for Cellar Service Installation and Maintenance

- Developed in conjunction with Brewing, Food & Beverage Industry Suppliers Association (BFBI) to satisfy the demand for qualifications for cellar service technicians
- sets a national standard for all cellar technicians particularly with regard to gas installation

National Certificate in Licensed Retailing

- Covers all the subject areas that licensed premises managers need to be aware of when running their premises
- Includes the BIIAB Level 2 National Certificate for Personal Licence Holders and the BIIAB Introduction to Licensed Retail Operations

Professional Barperson's Qualification

- Helps licensed retailers develop their more senior staff
- Develops skills to respond to a rapidly changing and competitive market environment
- Comprised of two units: the Level 1 Award in Responsible Alcohol Retailing and the Level 1 Award in Customer and Drinks Service (Licensed Hospitality)

Scottish Certificate for Licensed Premises Staff

- The SCLPS is aimed at staff working in licensed premises in Scotland
- Satisfies the legal requirement under the Licensing Act (Scotland) 2005 for staff to receive a minimum of 2 hours training
- Transferable qualification for those working in the licensed retail trade

Scottish Certificate for Licensing Board Members

- Appointed Licensing Board Members are required by law to achieve this qualification within 3 months of their appointment
- Accredited by the Scottish Qualifications Authority (Regulatory) (SQA)

Scottish Certificate for Licensing Standards Officers

- Appointed Licensing Standards Officers are required by law to achieve this qualification within 18 months of their appointment
- Accredited by Scottish Qualifications Authority (Regulatory) (SQA)
- Covers licensing law as defined in the Licensing Act (Scotland) 2005

Scottish Certificate for Personal Licence Holders (SCPLH)

- The law requires you obtain this qualification prior to making an application for a Personal Licence
- BIIAB SCPLH covers the syllabus set by the Scottish Government
- Accredited by the Scottish Qualifications Authority (Regulatory) (SQA)
- Expertly written, easy to follow handbook available
- BIIAB gives fast turnaround of results

Scottish Certificate in Alcohol Awareness

- Designed to educate and inform children aged 13 – 16 and young adults
- Covers the social, economic, career and health impacts of alcohol
- Also informs of the importance of the licensed retail sector to the local and national economy
- Accredited by the Scottish Qualifications Authority (Regulatory) (SQA)

Scottish Certificate for Licensees (Drugs Awareness)

- gives a basic knowledge and understanding of the law relating to the misuse and supply of controlled drugs on licensed premises
- Provides operational guidelines to help licensees or managers deal effectively with any drug related problems on their premises
- Gives guidance for the development of policies and strategies to prevent such problems arising

Award in Beer and Cellar Quality (Keg)

The BIIAB ABCQ can be used as a stand-alone qualification or as part of an induction programme. The Award is aimed at businesses and candidates required to handle and care for cask and/or keg beers - as well as anyone required to maintain a safe and hygienic cellar.

National Certificate for Door Supervisors (Northern Ireland)

- Under the Private Security Industry Act 2001, all door supervisors must hold a licence to practise
- This nationally recognised qualification is the industry standard and enables a door supervisor to apply for a licence to practise

Scottish Award in Customer Drinks and Service (Licensed Hospitality)

- Provides candidates with the knowledge required to achieve a high standard of customer and drinks service when working in a bar
- Candidates who pass the BIIAB SACDS will demonstrate that they understand the importance of delivering high levels of customer satisfaction

Scottish Award in Assessment of Licensed Premises (Social Responsibility)

- A 3-unit qualification for prospective assessors of recognised award schemes such as Best Bar None or other recognised award schemes
- The SAALP(SR) promotes best practice and consistency of assessment approach

Award in Customer Service Excellence (Licensed Hospitality)

The ACSE(LH) is aimed at front line staff in licensed hospitality venues, the qualification gives candidates the knowledge and skills that they need to deliver quality service, on time every time.

Scottish Award in Customer Service Excellence (Licensed Hospitality)

The BIIAB SACSE(LH) is aimed at front line staff in licensed hospitality venues, the qualification gives candidates the knowledge and skills that they need to deliver quality service, on time every time.

BIIAB Level 2 National Certificate for CCTV Operators (Public Space Surveillance)

- The BIIAB Level 2 Certificate for CCTV Operators (Public Space Surveillance) will form part of the requirement needed to gain an SIA Licence to Practise. • This nationally recognised qualification is the industry standard and enable a CCTV operative to apply for a licence to practise.

National Certificate for Security Guards (Scotland)

Anyone wishing to be employed as a security guard has to be in possession of a licence issued to them by the Security Industry Authority (SIA). This nationally recognised qualification is the industry standard and enables a security guard to apply for a licence to practise.

BIIAB Level 2 Award in Door Supervision

- Under the Private Security Industry Act 2001, all door supervisors must hold a licence to practise issued by the Security Industry Authority (SIA)
- The BIIAB Level 2 Award in Door Supervision is a nationally recognised qualification and is the industry standard
- Successful completion of this course enables a door supervisor to meet one of the requirements to apply for their licence

BIIAB Level 2 Award in Security Guarding

Anyone wishing to be employed as a security guard has to be in possession of a licence issued to them by the Security Industry Authority (SIA). This nationally recognised qualification is the industry standard and enables a security guard to meet one of the requirements to apply for their licence to practise.

BIIAB Level 2 Award in CCTV Operations (Public Space Surveillance)

Anyone wishing to be employed as a CCTV operator for public space surveillance has to be in possession of a licence issued to them by the Security Industry Authority (SIA). This nationally recognised qualification, which is endorsed by the SIA, is the industry standard and enables a CCTV operator to meet one of the requirements to apply for their licence to practise.

BIIAB Level 2 Award in Door Supervision (Scotland)

- Under the Private Security Industry Act 2001, all door supervisors must hold a licence to practise issued by the Security Industry Authority (SIA)
- The BIIAB Level 2 Award in Door Supervision is a nationally recognised qualification and is the industry standard
- Successful completion of this course enables a door supervisor to meet one of the requirements to apply for their licence