

BIIAB LEVEL 2 AWARD IN ASSESSMENT OF LICENSED PREMISES (SOCIAL RESPONSIBILITY)

Specimen Questions

These specimen examination questions are representative of the type of questions used to assess candidates taking the LEVEL 2 AWARD IN ASSESSMENT OF LICENSED PREMISES (SOCIAL RESPONSIBILITY) examination.

Unit	Number of Questions	Time allowed for the Examination	Pass Mark	
			Correct Questions	Percentage
Unit 1	15	20 minutes	10	67%
Unit 2 Part One	15	30 minutes	10	67%
Unit 2 Part Two	10		7	70%

The answers to each of these questions are shown on the last page.

LEVEL 2 AWARD IN ASSESSMENT OF LICENSED PREMISES (SOCIAL RESPONSIBILITY)

Specimen Questions

Unit 1 – The Principles of Assessment

- 1 Which of these is an assessment carried out against?
 - A Previously communicated criteria and standards
 - B Police and Local Authority reports of the premises
 - C Health and safety and fire safety standards only
 - D The opinions of door supervisors working at the premises

- 2 What should an assessor always do?
 - A Interview the candidate in the bar area to experience the atmosphere
 - B Interview the candidate at peak times of the day
 - C Ask to sample the house wines
 - D Ensure he acts professionally at all times

- 3 What should an assessor's self development action plan contain?
 - A His targeted number of assessments for the next 3 months
 - B Actions for improving performance, with timescales
 - C An assessment of the performance of other assessors
 - D Critique the scheme's assessment criteria and standards

Unit 2 - Legislative Requirements for Alcohol Licensed Premises and the Assessment of Recognised Award Schemes

Part One

- 4 It is an offence to serve alcohol to a person who is:
 - A A local brewer
 - B A local Magistrate
 - C Driving
 - D Drunk

- 5 What is mandatory to be displayed in licensed premises?
 - A A summary of the premises licence
 - B The ABV of all alcoholic drinks on sale
 - C The licensed premises building security details
 - D The price of every item of food and drink for sale

**LEVEL 2 AWARD IN ASSESSMENT OF LICENSED PREMISES
(SOCIAL RESPONSIBILITY)**

- 6 When is staff training **most** necessary?
- A When staff have finished their probation period
 - B When a member of staff meets managers expectations
 - C When a staff member is about to leave
 - D When someone is new to the job

Part Two

- 7 To avoid conflict in an inspection process, an assessor **must**:
- A Remain silent and uncommunicative
 - B Be calm and passive
 - C Remain assertive, calm and focused
 - D Be aggressive and focused
- 8 In addition to words and non-verbal communication, which one of the following influences the meaning of messages passed between people?
- A Tone
 - B Speed
 - C Conciseness
 - D Volume
- 9 The assessors report **must**:
- A Be based on the assessor's opinion only
 - B Include the names and addresses of all staff
 - C Be legally signed off by the police
 - D Be detailed and accurate

LEVEL 2 AWARD IN ASSESSMENT OF LICENSED PREMISES (SOCIAL RESPONSIBILITY)

Answers

Q Answer

Assessment Criteria for Unit 1 The Principles of Assessment

- 1 **A** 1.3 Outline the common terms used in the assessment process
- 2 **D** 3.1. Outline the process for conducting appropriate assessments
- 3 **B** 5.2 Outline the process for developing and maintaining a self-development action plan

Assessment Criteria for Unit 2

Legislative Requirements for Alcohol Licensed Premises and the Assessment of Recognised Award Schemes

Part One

- 4 **D** 4.1 State the offences relating drunkenness and disorderly behaviour
- 5 **A** 7.1 Identify notices that need to be displayed on licensed premises
- 6 **D** 8.1 State when staff training is required

Part Two

- 7 **C** 11.2 Describe how to avoid conflict
- 8 **A** 12.1 State the different channels of communication and the relative importance of each channel in promoting effective communication
- 9 **D** 14.1 Describe the content of a thorough and accurate assessment report

Please note that the assessment criteria numbering does **not** refer to the Award in Assessment of Licensed Premises (Social Responsibility) handbook. The learning outcomes and assessment criteria can be found in the centre manual, Section 1.