

SECURITY INDUSTRY AUTHORITY WORKSHOP FREQUENTLY ASKED QUESTIONS

Qualification Details

1. What changes will there be to the current BIIAB Level 2 National Certificate for Door Supervisors qualification?

- The structure of the qualification will completely change, and will comprise of 4 units:

Working in the Private Security Sector
Working as a Door Supervisor
Conflict Management for the Private Security Industry
Physical Intervention Skills for the Private Security Industry

The learning outcomes and assessment criteria for these units can be found in CentreZone under 'useful information'.

2. When will the qualification be available?

- The qualification will be available from 1st June 2010.

3. What is the difference between 'Guided Learning Hours' and 'Notional Learning Hours'?

- GLH – direct teaching, structured learning time and assessment
- NLH – **all** learning for the average learner to achieve all learning outcomes in a unit.

4. Will there be a change to current mandatory delivery hours?

- Yes. The SIA stipulate minimum content hours for each unit as follows:

Working in the Private Security Sector (5)
Working as a Door Supervisor (10)
Conflict Management for the Private Security Industry (7.5)
Physical Intervention Skills for the Private Security Industry (7.5)

5. Will the qualification title change?

- Yes. The qualification will be known as BIIAB Level 2 Award in Door Supervision.

6. Will BIIAB produce any support materials for centres?

- Yes. BIIAB will be producing a workbook that will be available from June 2010.

7. At which stage of the training should Physical Intervention Skills be delivered?

- Each of the units should be delivered in sequence with the Physical Intervention unit being the last to be delivered. This is due to the specialist unit and conflict management unit containing knowledge required to accompany the contents of the Physical Intervention unit.

8. Can the Physical Intervention Skills be delivered as a stand alone unit?

- Yes, unit under the following circumstances, the candidate:
 - 1 is in possession of a current and valid Door Supervisor or Security Guard licence and/or
 - 2 achieved the licence-linked qualification, but did not apply for a licence. The qualification **must** have been achieved within the last three years

This is confirmation that candidate meeting the criteria are trained in Conflict Management.

Candidates are required to evidence compliance with the above criteria, and the Physical Intervention Nominated Tutor must record the evidence on the BIIAB Physical Intervention Practical Assessment Record Sheet. Evidence will be the licence number contained on the SIA badge or the unique certificate number contained on the candidate certificate which is issued on the completion of the full qualification.

Where candidates are unable to provide evidence of compliance with the above criteria, they must not be allowed to undergo Physical Intervention training including assessment.

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9. Will there be a charge for the re-certification of tutors 'Delivery of Physical Intervention' qualification?

- Yes. The amount will depend on the centre that you re-certificate at.

Centre Approval Details

10. Will a centre currently delivering the BIIAB Level 2 National Certificate for Door Supervisors qualification be automatically approved for the BIIAB Level 2 Award in Door Supervision?

- No. All current centres must go through a re-approval process. Documents were emailed to all centres on 1st April 2010. If you require a further copy of these forms they are available in CentreZone.

Re-approval is a requirement due to the additional criteria for the delivery of Physical Intervention, (e.g. a centre must also have specific insurance in place that contains Employers Liability, Public Liability and Professional Indemnity. The insurance documentation must also state the centre is insured for the 'delivery of physical intervention').

11. What qualifications do I need to deliver Physical Intervention?

- Tutors wishing to deliver all 4 units are required to hold a teaching or training qualification equivalent to PTTLS accredited by Ofqual, SQA or endorsed by the HE Academy, a Level 3 or above qualification in the delivery of conflict management training and a Level 3 qualification in delivering physical intervention training.

12. When delivering the BIIAB Level 2 Award in Door Supervision qualification do all the tutors at the centre have to be able to deliver Physical Intervention?

- The centre must submit a Nominated Tutor Form for at least one tutor who will deliver the Physical Intervention unit. A centre however can 'buy in' a tutor for this unit if they do not currently have a tutor with the appropriate qualifications. Each centre must still complete and submit a nominated tutor form for any tutor delivering qualifications for their centre even if the tutor has been sourced from another centre. If you would like to source a tutor for this unit please contact the Quality Assurance Department at BIIAB.

13. How do I obtain a Level 3 qualification in order for me to deliver Physical Intervention?

- Currently a Level 3 qualification is being developed by NOCN, C&G, EDI and Edexcel, but this will not be ready by 1st June 2010. However, awarding bodies have come to an agreement with the SIA on the provision of approved programmes by specialists in the delivery of Physical Intervention Training Skills. BIIAB have approved a specialist company called 'Maybo' to provide trainer training in the delivery of Physical Intervention Skills for this purpose.

Contact details for 'Maybo' are:

Telephone: 01580 881346
Website: www.maybo.com

14. Can a centre submit their own Physical Intervention Training course?

- There is a formal application process for centres to complete if they wish to submit an application to deliver their own approved programme for the training of trainers. The accredited programme criteria is available from the Quality Assurance Department at BIIAB.

Additional Centre Approval Criteria for Physical Intervention

15. As a centre must have access to staff with first-aid training, which training course is acceptable?

- a. A one day First Aid At Work qualification is acceptable.

16. Can BIIAB provide a list of companies that centres can approach for additional insurance requirements?

- Zurich Insurance PLC (0845 6063322)
- Chubb Insurance (0207 9565000)
- Hiscox Insurance Company Ltd (0845 2138900)

Other Queries

17. Can a Door Supervisor work as a Security Guard if they have a Door Supervisor licence?

- The SIA have confirmed that for the foreseeable future licence integration will continue.

18. Will there be a requirement for current licensed Door Supervisors to undertake Physical Intervention Training?

- The SIA carried out the following consultation in 2010: Top Up Training for Door Supervisors. The outcome is still unknown.

19. Will there be a certificate for each unit for all units in the security portfolio?

- Yes. For each unit the learner successfully achieves they will get a 'Certificate of Credit' and upon completion of the Award the learner will receive an overall qualification certificate.